Marquette Food Co-op Owner Rewards Program Frequently Asked Questions

What is the MFC Owner Rewards Program?

The MFC Owner Rewards Program is a way to reward our owners for choosing to shop here. Points are earned on every purchase, every day. Each dollar is worth 1 point, with specials that earn extra points every month. When 500 points are earned, owners may "spend" their points or continue to save them. The more you shop, the more points (and dollars) you earn to spend in the store. We want to say thank you to those owners who are actively participating in their Co-op through shopping.

How do I become part of the MFC Owner Rewards Program?

Every owner is automatically part of the rewards program! No opt-in necessary. If you'd like to participate and are not an owner, ask a cashier about ownership today. You'll start earning rewards on the same visit you sign up to become an owner.

How does the point system work?

You earn points on every item purchased, on every shopping trip. The points value may vary depending on the item, with some purchases earning you extra points. For every 500 points you earn, you can take \$5 off your purchase at the Co-op. You may start spending at 500 points or continue to save your points for a larger amount off in the future.

How do I cash in my points?

You can simply ask the cashier to use your points when checking out at the register. Your cashier will also let you know when you have points ready to redeem.

Are there any limitations on what I may purchase with my points?

Once you have reached 500 points, you may use them at any time, on any purchase you make at the Marquette Food Co-op.

How do I keep track of how many points I have?

Every receipt you receive will have your point accumulation listed for you. Additionally, you can ask a cashier to check your balance at any time. In the future, you will have the ability to check on your points and owner information any time online.

WE APPRECIATE YOU!



502 W Washington St Marquette, MI 49855 Open Daily 8am - 9pm Everyone Welcome

www.marquettefood.coop 906.225.0671



Marquette Food Co-op Owner Rewards Program

Owner Rewards Terms & Conditions

Points are attributed to MFC product purchases only, not the sales tax that may accompany your purchase. Should the purchase total be not an even amount the points will be awarded using a rounding system. 49¢ or below does not receive a point, 50¢ or more will receive a point as if the customer spent another dollar. Points may only be used after 500 points have accumulated. Points can only be redeemed on purchases at the Marquette Food Co-op. Cash will never be given in the reward program. The Marquette Food Co-op reserves the right to change, modify, and/or eliminate the Owner Rewards Program and any terms of use at any time. Should the program be discontinued, customers will be allowed to use any remaining points totaling 500 or above. Anything below this at the time the program is ended are null and void.

Exclusions

The following items are not part of the Owner Rewards Program and will not contribute to point accumulation.

- Owner Equity Payments
- MFC Gift Cards (points are given at time of gift card redemption, not purchase)
- Be Local, Buy Local Gift Cards (points are given if gift card is used for purchases at the MFC, not for the purchase of the gift card itself)
- Donations (such as United Way round-up at the register)
- Co-op Cooking Classes
- Tickets the Co-op sells on behalf of other organizations or fundraisers
- Bottle Deposits
- Contributions to house accounts
- Sales tax does not accumulate points



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